

Bloomsburg Carpet Rug Program – FAQ

- **Will my rug be centered to the pattern?** Yes, all rugs are centered both to the pattern repeat and match.
- **What is remnant material?** Remnant material is the remaining carpet that was used in the fabrication of your rug.
- **Is there a cost to include the remnant material?** The only additional cost of including the remnant material is the shipping cost of the extra material. The remnant material is always shipped separately from the rug to avoid any damage to the rug.
- **How do you choose the color of the binding material?** Each of our stock items was specifically assigned the best color match of binding material from the available color library of our suppliers. For a fee of \$50, we will ship you a sample of binding colors that you specify.
- **What type of material is used in binding?** All binding tapes used are 100% cotton.
- **How do you choose the color of the serging material?** We use the same yarns used in the background of our carpet when serging if possible. If the carpet uses a yarn that cannot be serged, we match to the best possible color the same way we do with binding.
- **What type of rug pad is available for purchase?** It is a non-slip, all-surface rug pad made from post-industrial recycled synthetic fibers with a rubber backing. It is reversible for use on carpet or hard surfaces.
- **How large is the rug pad?** The rug pad is custom cut to be 1" less than the size of your rug around the perimeter.
- **How is my rug shipped?** Unless specific directions are received, a rug with a width of 7' or less is shipped via FedEx and a rug greater than 7' in width is shipped through the lowest cost 3rd party common carrier that services your area. All rugs are shipped on a sturdy cardboard core.
- **Do you offer any fabrication services other than binding and serging?** No, at this time we only offer binding and serging, but we will continue to add services in the future.
- **Can you do cut-outs or other odd shaped rugs?** No, at this time we only offer square and rectangle shaped rugs.

- **What if I have a expedited order?** An order can be specified as a “expedited” for a cost of \$125. This guarantees the rug will ship out within 3 business days from the date of the order (assuming the carpet is in stock).